

## **Barista/Cashier, Inspired Coffee**

*Inspired Coffee is more than a coffee shop. It's a social cause – a business with a mission that employs people with intellectual, developmental and physical disabilities as trainees and we train, coach and, over time, help them secure community employment. Come join the team and make an impact in the lives of people with disabilities and spread our message of hope and inclusion.*

*Looking for a one-of-a-kind opportunity? The Barista/Cashier position at Inspired Coffee warmly welcomes customers into the establishment. They create and serve hot or cold beverages, often tailored to the customer's preferences. They also clean and sanitize their work areas, seating areas and equipment/tool. The Barista/Cashier is customer focused and has a good general knowledge of the products sold at Inspired. They interact with both customers and co-workers by managing transactions using the cash register. This is a year-round position with weekend availability required.*

### **Why Work For Us?**

- \$14.00 per hour
- Enjoy coming to work every day knowing you've made a difference in the lives of people with disabilities
- Be part of a mission, not just a job! Check us out online – [www.inspiredcoffee.org](http://www.inspiredcoffee.org).

### **Are you Intrigued about this opportunity? Apply today!**

#### **Responsibilities:**

- Greet customers as they enter Inspired.
- Assist customers and respond to their questions regarding ingredients.
- Prepare hot and cold beverages following recipes with great attention to detail.
- Keep work areas stocked with ingredients needed to provide drinks.
- Accurately measure ingredients to minimize waste and ensure good quality.
- Serve beverages and prepared food, such as cookies, pastries, and muffins.
- Keep the espresso machine and surrounding areas clean.
- Patiently work alongside our trainees, following deployment guides to ensure an efficient working environment.
- Manage transactions with customers accurately using cash registers.
- Must be efficient at money handling, including counting cash and the ability to provide change accurately.
- Take food and drink orders accurately and efficiently.
- Ensure that pricing and special requests are accurate.
- Collect payments whether in cash, credit, or gift cards.
- Provide suggestions about products and introduce new products.
- Greet customers warmly when entering or leaving the store.
- Educate customers about the drinks menu, making recommendations and up-selling special items as needed
- Maintain clean and tidy checkout areas.
- Keep up with regular cleaning such as bathrooms, as well as occasional large cleaning tasks.

#### **Education/Qualifications:**

- Excellent customer services skills
- Preferred working knowledge of coffee equipment.
- Ability to learn and work in a fast-paced work environment
- Weekend availability is required.

**Physical Requirements and Working Conditions**

- Work primarily on your feet in a coffee shop environment.
- Occasional lifting of inventory and product up to 20 lbs.
- Providing fast-paced, friendly service and assistance to customers.